

Hello Mike,

The pro feature set is required if you want to log an external WB.

On Wed, 31 Jul at 11:23 AM , Mike wrote:

I don't think so. I want to log it over the serial port not the analog inputs.

Can you clarify that?

Mike

On Wed, Jul 31, 2024 at 11:26 AM, Support wrote:
Hello,

Thank you for the information, In order to log a WB you will need pro feature set. This MPVI 2+ does not have the pro feature set.

On Wed, 31 Jul at 8:16 AM , Mike wrote:
Hi HP Tuner Team,

please find attached the requested information. I don't have 6 as the picture would be meaningless. The WB is tied into the cable tree of the car. I can confirm that the USB to Serial Adapter, connected to the WB Controller works and I can perform a log with the innovative software. It is just not showing up in the HP Tuner Scanner software. As written below, it worked once, when I changed the Com Port, but that did not solve the issue long term.

I took of a screenshot of the LM Programmer working as well as after a fresh restart without having the LM programmer started at all.

Mike

30. July 2024 13:57:26 GMT-4 Support :

Hello,

Thank you for contacting support. We can look into the issue if an Infolog while connected to the vehicle, a Debug.dat file, a screenshot of the error, a copy of the scanner log, a copy of the channels list, a picture on how you have the WB wired.

1) VCM Suite Infolog while connected to the vehicle as shown here

http://www.hptuners.com/forum/showthread.php?34789-What-is-a-VCM-Suite-infolog-and-why-is-it-so-Important-when-contacting-support_

2) Debug file from your PC. You will find this file in ...Documents/ HP Tuners/ Settings

3) screenshot of the error

4) copy of a scanner log

5) copy of the channels list

6) picture on how the WB is wired

Once we receive the requested information we will look over it and take appropriate action.

On Tue, 30 Jul at 12:28 PM , Mike wrote:
Hi HP Tuners team,

I have trouble with VCM Scanner and recognizing the Innovative O2 Sensor with this controller.

<https://www.innovatemotorsports.com/lc-2-complete-lambda-cable-kit-8-ft.html>

I can confirm that the Innovative software can talk to the controller. That being said, the serial connection seems to be OK.

I was able to get it working once. I changed the serial com port of the innovative LC 2 to Com Port 1 and was able to see it in the VCM Software. But after that, it disappears as soon as I connect to the car and start a log. I tried changing it to Com Port 2, that did not help, reboots, change back to com port 1 also did not provide a solution.